



Prohibited & Restricted Item Guide

Various items are restricted or prohibited due to either United States Federal Government regulations or our business policy. See our Terms and Conditions for other relevant information.

Restricted items may require additional procedures or documentation. Prohibited items can be outright prevented from being exported from the USA.

We invite you to familiarize yourself with this document to minimize the possibility of delays with restricted or prohibited items. This list is lengthy but still not all-inclusive. If you have any questions, please do not hesitate to contact our customer service department for further assistance.

Email: customerservice@shipwebsource.com

Telephone: 285-4932

Counterfeit, Bootlegged or Pirated Items

This typically includes, but is not limited to, Movies, CD's, DVD's, Software, Clothing, Handbags, Purses, and Sunglasses. Please do not send such merchandise to the Web Source facility. These items will be confiscated, forfeited from your account, and disposed of as required by applicable U.S. laws and regulations.

Currency, Gems, Precious Metals & Stones

Web Source Company Ltd does not allow Currency or Monetary Instruments to be exported through our facility. These items will be returned to the original sender, when possible. They cannot be sent to an alternate U.S. address.

- Cash (Banknotes & Coins)
- Checks (including Traveller's Checks)
- Bank Drafts
- Bearer Bonds and other monetary instruments
- Credit Cards
- Gold, Silver, or Platinum Bullion/Bars
- Rough Diamonds
- Loose Diamonds or Gems

Drugs

Web Source Company Ltd has a strict ZERO TOLERANCE policy for illegal drugs. These products are prohibited and will be handed over the authorities:

- Controlled or illicit substances as defined by the U.S. Drug Enforcement Agency (DEA), including Narcotics, Cannabis/Marijuana, and Psychotropic Drugs
- Unidentified powders, liquids, pills or other substance of any kind
- Chemicals
- Synthetic Cannabis / Herbal Incense
- The account of any customer who ships illegal drugs will be subject to termination.

Alcohol & Tobacco

Web Source cannot import any cigars, cigarettes or wrapping paper as per our local laws. Alcohol products where alcohol is listed as the first ingredient or comprises the majority of the product e.g. spirits are restricted due to Hazardous Materials/Dangerous Goods Transport Regulations.

Online Shopping... made Simple!

Dental, Veterinary & Medical Devices

Web Source Company Ltd does not accept Professional Medical Equipment if a Prescription or Medical License is required for purchase. This refers to instances where the item will state "RX Only" or "US Law Restricts the Sale of this Device For or On the Order of a Physician".

Such items may include:

- Dental Devices & Supplies (example: Dental Drills, Cements, and Resins)
- Veterinary Devices & Supplies (examples: Surgical Equipment for Animals)
- Medical Devices & Supplies (examples: Syringes, Surgical Equipment)

Medicines & Dietary Supplements

Web Source Company Ltd does not export Prescription Medications of any kind; this includes Human Growth Hormones (HGH) and Stem Cell derived medications. Web Source Company Ltd also does not export over-the-counter (OTC) medications that are shipped to our facility from outside of the United States. In addition, any OTC Medications or Dietary Supplements must adhere to the U.S. Food & Drug Administration's (FDA) Labelling Guidelines.

OTC Medications and Dietary Supplements are prohibited when they:

- Are shipped to us from outside of the US
- Are not packaged and labelled in English
- Are opened or not fully and properly packaged
- Do not adhere to the FDA Labelling Guidelines
- Contain an ingredient that is not approved by the FDA

Dietary Supplements are defined as:

- Vitamins
- Minerals
- Herbs or Botanicals
- Amino Acids
- Concentrates, Metabolites, Constituents, Extracts, or a combination of any ingredient mentioned above
- OTC Medications & Dietary Supplements may be restricted or prohibited by the importing country, and you are responsible for ensuring any such merchandise may be properly imported into the destination country.

Electronics

Web Source Company Ltd does not accept Electronics that require the use of an Export License from either the U.S. Department of Commerce's Bureau of Industry and Security (BIS) or the U.S. Department of State's Directorate of Defence Trade Controls (DDTC).

The distinction generally lies between consumer-grade and military-grade items. Despite the easy availability of many military grade devices (e.g. night vision equipment), many of these items are prohibited. Please contact us if you are unsure of an item's classification before having it sent to our facility. As stated above typical examples of these include law-enforcement or military-grade technology.

The following are examples of electronics and individual components that may not be exported in those instances:

- Integrated circuits
- Processors
- Microprocessor chips, microcontrollers, and other similar components
- Satellite Phones
- Ruggedized Computers
- High Powered / Commercial Grade Networking Devices (Servers & Routers)
- Military Grade Electronics of any kind
- High End Encryption Devices
- Robotics
- Some Biometric Devices
- High End GPS, Radar, and Sonar Devices
- High End Communications Devices / Radios

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Firearms, Weaponry & Military/Tactical Equipment

All of the following Firearms, Weaponry, and Military/Tactical items are prohibited and will not be exported by Web Source Company Ltd:

- Weapon Accessories, including:
 - Magazines/Ammunition Clips
 - Butt-Stocks
 - Gun Barrels
 - Firing pins, Hammers
 - Trigger Housings
 - Upper Receivers
 - Lower Receivers
 - Aiming devices for firearms
 - Weapon Lasers, Holographic Weapon Sights, Red Dot Sights, Reticle Sights, Rifle Scopes
 - Thermal Imaging/Night Vision Scopes, goggles and binoculars
 - Firearms, Guns (whether real or replica), Crossbows
 - Paintball guns, BB guns, airsoft guns or their parts and projectiles
 - Ammunition, Bullets, Cartridges, Gun Powder

- Tactical/Military Helmets
- Body Armor/Kevlar (both soft and hard)
- Gas Masks and Gas Mask Filters
- Mace, Pepper Spray, Tear-gas
- Bayonets
- Machetes
- Tactical or tactical – styled knives.
- Brass Knuckles or similar articles
- Stun-Guns, Stun-Batons, Tasers
- Batons, Saps, Billy Clubs
- Metal Hand-Cuffs, Plastic Zip-Tie Restraints
- Straitjackets
- Real or replica Police or Military Uniforms, ID's and badges
- Lock-picking devices
- Any camouflage-patterned material in any colour (e.g. pink)

Lithium Batteries (Ion & Metal)

No batteries, including Ion and Metal Lithium batteries, can be exported UNLESS properly declared and packaged according to U.S. and International Transport Regulations. Unlike many of our competitors, Web Source Company Ltd has trained professionals who know the regulations and can help you export your batteries (and your merchandise that may contain such batteries) in compliance with all applicable U.S. laws. While at your direction Web Source Company Ltd will package, label, mark, and document your items for compliant Dangerous Goods transportation, we will not allow any damaged, leaking, or defective batteries to be exported.

The following items will not be exported from the USA:

- Self-balancing boards (Hover Boards or Smart Boards)
- Electronic Cigarettes/ e-cigarettes or their associated batteries

Pornographic Material

- Adult Videos / Movies
- Adult Magazines / Books
- Sex Toys

Hazardous Materials / Dangerous Goods for Transportation

Many products may be restricted or prohibited as Hazardous Materials for Transportation (Dangerous Goods). Web Source Company Ltd has trained Dangerous Goods Specialists who can classify, package, label, and help you export certain products that are classified as Dangerous Goods in some instances. In order to confirm whether a product is considered a

Dangerous Good and whether Web Source Company Ltd is able to export the product on your behalf, we recommend you provide us with a Safety Data Sheet (SDS) (formally known as a Material Safety Data Sheet (MSDS)). Your Merchant should be able to provide you with this document. The following list is not exhaustive, and products may differ in classification depending on ingredients contained within the product. If an item is listed as Prohibited, Web Source Company Ltd will not be able to export and may not be able to return the product domestically. If an item is listed as Restricted, Web Source Company Ltd may be able to export the product depending on the classification, quantity, and destination country.

- Explosives
- Detonating Cords, Blasting Caps, Fuses, Primers, Igniters
- Ammunition/Cartridges, Gun Powder, Fireworks, Flares
- Fireworks
- Cap Gun Caps, Model Rocket Engines
- Lighters with fuel, Matches
- Carbon or Activated Carbon
- Meals Ready to Eat (MREs)
- Fire Extinguishers
- Poisons & Toxic Substances
- Biological & Medical Cultures / Samples / Specimens
- Airbags, Air Bag Inflators
- Fertilizers
- Paint, Varnish, Stains, Paint Thinners
- Acetone, Nail Polish, Nail Polish Remover
- Cologne, Perfume
- Aerosols, including hair spray, bug spray, shaving creams
- Compressed Gases, including CO2 cartridges
- Glues and adhesives
- Household Chemicals, including: Window/Counter Cleaners, Drain/Oven Cleaners, Antifreeze, Alcohol-based hand Sanitizers
- Water/Aquarium test kits
- Large or Strong Magnets
- Lead Acid Batteries
- Lithium Ion or Metal Batteries



- Tear Gas
- Infectious Substances
- Laboratory Chemicals, including corrosives, acids, lye, or other strong bases, etc.
- Agricultural Chemicals, including pesticides and fungicides
- Oxidizing Agents
- Chemical Oxygen Generators
- Nitrates
- Nitrites
- Hydrogen Peroxide
- Potassium Permanganate
- Radioactive materials, including irradiating devices
- Any auto part which has been in contact with fuel e.g. used carburettors, engines which have been test-started
- Oxygen tanks can only be flown if completely empty

Gambling Materials

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Miscellaneous Materials & Items e Simple!

These include “specially designed” items, parts and accessories may be restricted for export. Please check with us prior to purchasing.

- Categories that may contain restricted products include:
 - Airplane parts and Aviation Equipment (Example: Gyroscopes, Accelerometers)
 - Aerospace and Propulsion Items
 - Telecommunications & Information Security Equipment (Containing High-End Encryption and Decryption)
 - High Powered Lasers and Sensors
 - Materials Processing Items (Example: Sophisticated Pressure Valves and Metal Piping)
- Any unidentifiable material, substance or chemical

Animal, Reptile, Horticultural & Agricultural Items

Web Source Company Ltd will not export live or dead animals or insects. The following items and other parts of these animals and reptiles, even when incorporated into a product, can be restricted and may require the

submission of an export declaration to the U.S. Fish and Wildlife Service. You may be required to provide the Genus, Species and Country of Origin for export classification purposes. Please contact Customer Service prior to shipping such items:

- Animal antlers, bones, claws, hair, fur, skin, teeth, taxidermy specimens or parts
- Snake, alligator, crocodile, lizard, and other reptile skins
- Fish skin, shark teeth, shark cartilage supplements, and caviar (fish eggs/roe)
- Bird feathers and insects
- Coral, shells, starfish, sand dollars and other marine life
- Mother of Pearl items commonly found on watches, guitars, and jewellery items
- Ivory
- Seeds, plants, soil, and other agricultural products
- Flowers, Live plants
- Bamboo or bamboo products

Perishable Items, Including Foodstuffs

Web Source Company Ltd will not export any of the following:

- Dry Ice
- Frozen Food
- Perishable Food
- Honey or beeswax
- Lab Reagents
- Biological Substances or Agents
- Live Bait
- Human Remains

